ALUMNI CENTER PICKUP
Your Aggie Ring will be delivered at the Clayton W. Williams Jr., Alumni Center on or after the date on the front of this receipt.

CURRENT STUDENTS
Documents Needed:
2 of the following: Driver’s License, Student ID or this Ring Receipt.

Ring Tickets Required for April, September & November Aggie Ring Day:
• Allows you and your guests entrance into the building during your selected time.
• Distributed online at http://tx.ag/ringticket one week prior to Aggie Ring Day.
• Tickets are not needed to pick up after Aggie Ring Day during regular business hours, Monday-Friday, 8 a.m.-5 p.m.

May, August & December Deliveries:
• Pick up your Aggie Ring Monday-Friday on or after the date on the front of this receipt.
• No ticket required.

FORMER STUDENTS
• Pick up your Aggie Ring Monday-Friday, 8 a.m.-5 p.m. on or after the date on the front of this receipt.
• Documents Needed: Driver’s License and this Ring Receipt.

MODIFY/CANCEL ORDER OR DELIVERY METHOD
Deadlines to modify/cancel your order:
• By 5 p.m. on the order deadline date - NO CHARGE
• By 5 p.m. 2 weeks after the order deadline date - $40 FEE
• No cancellations or changes after 5 p.m. 2 weeks after the order deadline date.

To add, remove or change shipping:
Shipping can be added at any time, however fees will not be refunded if the request to cancel it is received less than 7 days prior to the delivery.

If you need someone else to pick up your Aggie Ring:
Provide the name and driver’s license number of the authorized person (the authorized person must present ID at time of pick up).

SHIPPING INFORMATION
Shipping to a physical address – UPS Next Day Air / FedEx Priority Overnight
• Your package should arrive on the Tuesday following the “Aggie Ring Day” on the front of this receipt.
• Your package will require an adult signature upon delivery.
• Once signed for, the shipping insurance coverage expires. Balfour, The Association of Former Students, UPS and FedEx are no longer responsible for any loss, theft, or damage.
• UPS and FedEx will make 3 delivery attempts before returning the package to The Association of Former Students.

Shipping to a P.O. Box – Registered Mail
• Your package should arrive 4-10 days from the “Aggie Ring Day” on the front of this receipt and requires a signature upon delivery.
• Once signed for, the shipping insurance coverage expires. Balfour, The Association of Former Students, UPS and FedEx are no longer responsible for any loss, theft, or damage.
• The U.S. Post Office will hold your package 15 days before returning it to The Association of Former Students.

Shipping outside of the United States – FedEx International
• Your package should arrive 4-10 days from the “Aggie Ring Day” on the front of this receipt and should require a signature upon delivery.
• You are responsible for payment of all Customs Duty, VAT, and applicable excise taxes upon delivery of your Aggie Ring.
• Once signed for, the shipping insurance coverage expires. Balfour, The Association of Former Students, UPS and FedEx are no longer responsible for any loss, theft, or damage.

BALFOUR LIFETIME WARRANTY*
• Balfour’s Lifetime Warranty details are provided within your Aggie Ring packaging. Full details can be found online at http://tx.ag/balfourwarranty
• The warranty is void if any work is performed on your Aggie Ring by someone other than Balfour.
• Damages resulting from improper handling, lack of care, or normal wear and tear are not covered under the warranty.
• Balfour makes the final decision under the terms of the warranty.
• Diamonds are not covered.

*This warranty does not include theft or loss protection coverage. It is recommended to contact your insurance provider to discuss coverage.